



# Stammtisch Reservation Terms and Conditions

All Stammtisch table reservations are subject to the terms and conditions listed below. Terms and conditions are non-negotiable.

“Stammtische” are traditional, authentic German wooden beer tables and benches, typically found at restaurants around Germany that can be privately reserved for exclusive use. A total of eight (8) tables are available and can be reserved individually or together, depending on availability at the Christkindlmarket Chicago.

Each table seats eight (8) individuals and are available in two (2) hour time increments. Various reservation options, referred to as “packages”, are available to enhance the experience. The tables will be decorated and prepared with holiday flair and food is served family-style. The date and time is guaranteed with the confirmed payment of the reservation. The organizer reserves the right to assign the location of the Stammtisch and table placements within the Grand Timber Haus and this will be assigned at check-in on the day of the reservation.

## **Reservation and Payment:**

- ❖ Reservations must be made through the online booking system [www.christkindlmarket.com/reserve](http://www.christkindlmarket.com/reserve) by no later than 6pm two (2) days in advance of reserved table
- ❖ Your booking will be confirmed via a confirmation email once payment is received
- ❖ Further instructions can be found on our website: [www.christkindlmarket.com/reservations/stammtische](http://www.christkindlmarket.com/reservations/stammtische)
- ❖ Please send an email to [info@christkindlmarket.com](mailto:info@christkindlmarket.com) with any questions

## **Check-In:**

- ❖ Christkindlmarket Chicago is located on Daley Plaza at 50 W. Washington Street, Chicago, IL 60602
- ❖ The Stammtische are located in the heated Grand Timber Haus, which is the main wooden cabin-like structure on the North side of Daley Plaza
- ❖ You must check-in at the Christkindlmarket Information window in the Grand Timber Haus upon your arrival and present a valid ID or the confirmation to receive your assigned table reservation
- ❖ A 30-minute no-show policy applies: If no one from your party arrives or checks in within 30 minutes of the start time of your reservation, the organizer reserves the right to cancel your reservation; payments are non-refundable
- ❖ Please call us at **(312) 494-2175** to let us know if you are running late
- ❖ Your reservation starts at the confirmed time, not when you arrive

## **Extra food, beverage and souvenir mug (as long as supplies last) orders:**

- ❖ No food or beverages from outside of the offerings at the market are permitted!
- ❖ Additional food orders will not be available or taken during the Stammtisch reservation. However, it is possible to order additional beverages during the time of the reservation.
- ❖ Additional food and beverages purchased at the market can be brought by guests to the Stammtisch tables

Please be advised that cancellations must be made 72 hours (3 days) before the time of your reservation to receive a full refund. Any cancellations outside of the 72 hours (3 days) will not be refunded unless the organizer determines that special circumstances apply.

Your table(s) may have a reservation following yours and we kindly ask you to respect the timing of your reservation.

**All guests must be 21 years or older and have on them a valid ID to drink alcohol, no exceptions!** Only up to 2 alcoholic beverages a time per guest with valid ID will be served. Accordingly, no refund will be given for beverages previously purchased online in addition to this 2-drink limit.

Children are welcome at our family-friendly event, especially for the “Kindertisch” package but need to be supervised at all times by their parent(s) and/or guardian(s).

The organizers are not responsible for any lost or stolen items. If you have lost something, please check with the information window for assistance. If you notice that you have lost an item after the event is over, contact the market’s information number at **(312) 494-2175** for assistance.

***Have a large party and are interested in more room for a reception? Call us for more information!  
Thank you for choosing the Christkindlmarket to host your group. We wish you a memorable event!***

A SUBSIDIARY OF THE GERMAN AMERICAN CHAMBER OF COMMERCE OF THE MIDWEST

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